

CUSTOMER SERVICES TEAM

Available to help you Monday to Friday between 8.30am and 5.00pm

Order processing and progressing

customerorders.uk.pam@saint-gobain.com



CUSTOMER TYPE	South & East		Central & North		E-Business and N. Ireland	
<ul style="list-style-type: none"> ▶ Distributors ▶ Local Authorities 	<p>South East: AL, BN, BR, CR, CT, DA, IG, LU, ME, RH, RM, SM, TN</p> <p>South West: BA, BS, EX, PL, SN, TA, TQ, TR</p> <p>Southern: BH, DT, GU, GY, HP, JE, OX, PO, RG, SL, SO, SP</p> <p>London: E, EC, EN, HA, KT, N, NW, SE, SW, TW, UB, W, WC, WD</p> <p>East: CB, CM, CO, IP, LN, MK, NN, NR, PE, SG, SS</p>		<p>Scotland: AB, DD, DG, EH, FK, G, HS, IV, KA, KW, KY, ML, PA, PH, TD, ZE</p> <p>North East: BD, DH, DL, DN, HD, HG, HU, HX, LS, NE, S, SR, TS, WF, YO</p> <p>North West: BB, BL, CA, CH, CW, FY, IM, L, LA, M, OL, PR, SK, WA, WN</p> <p>Midlands: B, CV, DE, DY, LE, NG ST, TF, WS, WV</p> <p>Wales: CF, CW, GL, HR, LD, LL, NP, SA, SY, WR Welsh Water Burdens Logistics</p>		<p>Wolseley UK (Drain Center, Burdens, Fusion)</p> <p>Jewson, Graham, Travis Perkins, BSS, Keyline</p> <p>Grafton Group (Civils & Lintels, PDM, Buildbase, Plumbase, Davies) (with subsequent order management by the Co-ordinators on the left as per the customer's region)</p>	
	<p>JAMES HOWELL 0115 930 0705 james.howell@saint-gobain.com</p>		<p>CATHY TINDALL 0115 930 0662 cathy.tindall@saint-gobain.com</p>		<p>SARA HOUGH 0115 930 0751 sara.hough@saint-gobain.com</p>	
CUSTOMER TYPE	South East & Southern		South West	Central & Wales	North	National
<ul style="list-style-type: none"> ▶ Utility Companies ▶ Utility Contractors ▶ Highways England 	<p>South East Southern Thames Guernsey Jersey</p>	<p>Portsmouth Sutton & East Surrey</p>	<p>South West Wessex Bristol Bournemouth</p>	<p>Affinity Anglian Dee Valley Severn Trent South Staffs Welsh Water contractors</p>	<p>Essex & Suffolk Northumbrian Scottish, UU NWW Yorkshire</p>	<p>British Telecom HEATHER HEXTALL 0115 930 0624 heather.hextall@saint-gobain.com</p> <p>Gas Companies SARA HOUGH</p> <p>Highways England Contractors LAUREN PARRY</p>
	<p>LAUREN PARRY 0115 989 8902 lauren.parry@saint-gobain.com</p>	<p>CATHY TINDALL 0115 930 0662 cathy.tindall@saint-gobain.com</p>	<p>MATT FINNEY 0115 930 0725 matt.finney@saint-gobain.com</p>	<p>LAUREN PARRY 0115 989 8902 lauren.parry@saint-gobain.com</p>	<p>MATT FINNEY 0115 930 0725 matt.finney@saint-gobain.com</p>	



After Sales

If you have concerns about anything after you've received your order, please let us know

SU SEVERN
0115 930 0704
sue.severn@saint-gobain.com

HEATHER HEXTALL
0115 930 0624
heather.hextall@saint-gobain.com

CUSTOMER SERVICES MANAGER
LISA TANDY
07540 902197
lisa.tandy@saint-gobain.com